

Information Technology Operations	Code No: ISMSM
Information Security Policy	Valid from: 01.04.2019
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Information Security Policy

The main objective of Frigoglass Information Security Policy is to create a basis for the continuous improvement of process efficiency and information security, aiming at continuously meeting the needs and expectations of its customers to their full extent.

Frigoglass Management consistently endorse and implements Information Security Management System (ISMS) core principles and rules by establishing objectives for security of information, based on the unreserved and constructive cooperation of both its employees and its contractors.

The basic principles as expressed in the Frigoglass Information Security Management System (ISMS) are:

- Compliance with the laws and regulations related to its activity
- Identification of the requirements and the resulting needs of interested parties, as expressed through documented information (e.g. contracts, correspondence, etc.)
- Compliance with the requirements of ISO 27001: 2013
- Continuous updating and training of personnel
- Investigation of non-compliance causes or complaints and definition of preventive / corrective actions
- Recognition of risk management and business knowledge as opportunities for improvement
- Protection of its interests and of those who entrust their confidential data to use and handle
- Ensure the availability, integrity and confidentiality of information generated, received and transferred under security projects
- Maximize the reliability of its information resources

The principles of the Information Security Management System (ISMS) as well as the objectives for quality / information security are regularly reviewed by the Frigoglass Management in order to adapt to the new needs of (direct and indirect) customers, legislative requirements and to achieve the objective of continuous improvement of the Frigoglass operations.

Through continuous reviews of the above, Frigoglass Management is in constant search for identifying both human and infrastructure needs. Frigoglass Management is committed to provide the resources needed to meet needs as they arise and formulated by existing situations to the full of its capabilities. In this direction, the Frigoglass Management has appointed the Head Office IT Operations Manager as its representative in Information Security issues.

All Frigoglass Departments have the responsibility to respond, assimilate and implement the processes required by the Information Security Management System (ISMS) through their day-to-day activities.

It is the responsibility of the Frigoglass Management to ensure that the Information Security Policy is communicated, comprehensible and applicable by the entire Frigoglass organization. The ultimate objective is constantly developing its business activity with firm commitment to the principles and the offering of top quality services to customers.